



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Tivoli President Milano
Hotel Website	https://www.tivoli-hotels.com/tivoli-president-milano/hotel?campid=8435708&utm_campaign=rh_hotel&utm_source=bing&utm_medium=cpc&utm_id=710148963&utm_source_platform=sa360&gclid=edb642bc24418b742d5eed9db4c253&gclid=edb642bc24418b742d5eed9db4c253
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General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes
Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	In-room materials



Who is responsible for sustainability?

Sustainability Manager

Please list any green certifications, labels, or recognition achieved.

Supporting Documents

Additional Comments

Energy & Water

Do you measure energy and water use?

Yes

Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?

Yes. LED lighting, timers for lights and air conditioning

Do you use renewable energy or a green energy tariff?

Green energy tariff

Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?

Yes. Low-flow taps, linen reuse signs



Do you have refillable water stations for guests and staff?
How are guests informed?

Yes. There is one in the lobby for guests and several in the back-offices for staff

Do you have a policy on energy and water conservation?

Yes

Do you have Electric Vehicle charging spaces at your property?

Not on property as we do not have internal parking, but there are some nearby and in the garage under the hotel which is under separate management.

How does your organisation approach AI (Artificial Intelligence) usage?

All AI-generated outputs are reviewed by employees, and we ensure data privacy, security, and compliance with applicable regulations.

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?

Yes

Are bins clearly labelled?

Yes

Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?

Yes

Do you manage food waste (e.g., donation, composting, or special disposal)?

Yes. Special disposal and composting



Are you paperless? If not, are recycled or FSC-certified papers¹ and environmentally responsible printing materials used?

Yes

Food & Beverage

Do you buy local or seasonal food where possible?

Sometimes

Do you offer vegetarian or plant-based options and highlight them?

Yes, clearly highlighted

Is seafood responsibly sourced (MSC², ASC³, or similar)?

Yes, Always

Do you communicate sourcing choices to guests (menus, signage, digital)?

Yes, menus

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?

Some products



Are environmentally responsible cleaning products used (e.g., Green Seal⁴, EcoLabel⁵)?

Some cleaning products

Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer⁶, B Corp⁷, Shine⁸, etc.)

Yes, certified/accredited

Do you have policies on equal treatment, diversity, and inclusion?

Yes. Tivoli President Milano, as part of Minor Hotels, follows corporate policies that promote equal treatment, diversity, inclusion, and non-discrimination. Employment and career development opportunities are provided based on merit and qualifications, while maintaining a respectful and inclusive working environment for all employees.

Are staff wellbeing programmes in place (mental health, safe working conditions)?

Yes. Tivoli President Milano, as part of Minor Hotels, follows policies and programmes that support employee wellbeing, including safe working conditions, health and safety training, employee engagement, professional development, and a workplace culture that promotes respect, inclusion, and mental wellbeing.

Accessibility



Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?

Yes, detailed information

Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?

Yes, fully accessible

Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?

Yes, all features listed

Are staff trained to assist guests with a wide range of access needs (not just mobility)?

Yes, all staff trained

Measurement & Reporting

Do you measure how well your sustainability practices are working?

Yes, regularly

Do you report on sustainability performance?

Yes, publicly

This submission has been sent via the Sustainability Questionnaire form.



More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ FSC-certified <https://uk.fsc.org/>

² MSC <https://www.msc.org/uk>

³ ASC <https://asc-aqua.org/>

⁴ Green Seal <https://greenseal.org/>

⁵ Ecolabel <https://eu-ecolabel.de/en>

⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>

⁷ B Corp <https://bcorporation.uk/>

⁸ Shine <https://shine.northeast-ca.gov.uk/>